



Request for approval to travel under visa condition 8570 (Restricted Travel)

About visa condition 8570

Visa condition 8570 applies to primary and secondary holders of Temporary Protection (subclass 785) and Safe Haven Enterprise (subclass 790) visas.

Visa condition 8570 provides the following:

The holder must not:

- (a) *enter a country by reference to which:*
- (i) *the holder was found to be a person to whom Australia has protection obligations; or*
 - (ii) *for a member of the family unit of another holder – the other holder was found to be a person to whom Australia has protection obligations; or*
- (b) *enter any other country unless:*
- (i) *the Minister is satisfied that there are compassionate or compelling circumstances justifying the entry; and*
 - (ii) *the Minister has approved the entry in writing.*

Information about which family members are considered to be a 'member of your family unit' for travel and migration purposes is available on the Department of Home Affairs (the Department) website www.homeaffairs.gov.au/protectionvisas

There are limited reasons for travelling outside Australia that may be considered compassionate or compelling. Some examples may include:

- to care for or visit a close relative who is seriously ill or dying;
- to attend the funeral of a close relative.

A 'close relative' includes your spouse or de facto partner, your child or step-child, your parents, your brother, sister, step-brother or step-sister.

Requests for reasons other than those listed will be considered on a case by case basis.

Requirements for approval to travel under condition 8570

For approval to travel you must:

- hold a Temporary Protection visa (TPV) or a Safe Haven Enterprise visa (SHEV);
- have a compassionate or compelling reason justifying your travel; and
- not travel to the country or countries of reference to which you, or the primary TPV or SHEV holder, were found to engage Australia's protection obligations (country of reference).

How to request approval to travel

Please answer all questions in English.

You should submit this form via email to travel.request@homeaffairs.gov.au

In this form, please explain in as much detail as possible why your circumstances are compassionate or compelling enough to justify entry to the country to which you wish to travel.

The Department generally requires at least 4 weeks to process a request for travel. If you lodge your request outside that timeframe, your request will not necessarily be expedited or given priority unless there is an emergency outside your control.

The Department will normally facilitate re-entry to Australia for persons holding valid travel documents issued by the Australian Passport Office, such as a Convention Travel Document. You need to be aware that if you travel overseas, with or without obtaining approval to travel, you do so at your own risk. Consular assistance is only available to Australian citizens, and only to permanent residents in crisis situations.

Documents and supporting evidence

If you have any documents to evidence your circumstances, please attach them. For example, a medical or death certificate may support a claim that your close relative is ill or has died, or evidence of your relationship with the relative you propose to visit, such as a marriage certificate. In addition to the documentary evidence of your reason(s) for travel, please provide evidence of permission to enter the country of intended travel, for example, a visa grant letter. Use the checklist on page 8 to ensure you have submitted the required information and evidence.

Failure to provide the required information and evidence may cause delays in processing your request.

Documents in a language other than English should be accompanied by an English translation completed by a NAATI accredited translator. For more information, see the NAATI website www.naati.com.au

You must provide the Department with genuine information. If you provide false information or fraudulent documents, you may not be given approval to travel.

You must provide the Department with your Convention Travel Document details before you depart Australia, so that it is linked to your visa to allow you to return to Australia. The travel document should be valid for at least the duration of your proposed travel. It is recommended that you do not travel on a document issued by your country of reference.

Travel outside Australia without approval

If you enter your country of reference, or travel to any other country without receiving written approval from the Department, you will breach visa condition 8570, which may result in cancellation of your visa and the visas of members of your family unit.

Advance purchase of airline tickets

We strongly suggest that you do not purchase airline tickets or finalise any travel arrangements before the request for approval to travel is decided. The Department cannot guarantee that it will process your request to travel before the intended date of travel. Having purchased an airline ticket is not itself evidence of compassionate or compelling circumstances.

Immigration assistance

A person gives immigration assistance to you if he or she uses, or claims to use, his or her knowledge or experience in migration procedure to assist you with your request.

In Australia a person may only lawfully give immigration assistance if he or she is a registered migration agent or is exempt from being registered. Only registered migration agents may receive a fee or reward for providing immigration assistance.

If an unregistered person in Australia, who is not exempt from registration, gives you immigration assistance they are committing a criminal offence and may be prosecuted.

Migration agents in Australia

Migration agents in Australia must be registered with the Office of the Migration Agents Registration Authority (Office of the MARA) unless they are exempt from registration.

Migration agents outside Australia

Migration agents who operate outside Australia do not have to be registered. The Department may give some overseas agents an ID number. This number does not mean that they are registered.

Note: Some Australian registered migration agents operate overseas.

Migration agent information

A migration agent is someone who can:

- tell you the documents you need to submit with your request;
- help you fill in the request and submit it; and
- communicate with the Department on your behalf.

If you appoint a migration agent, the Department will assume that your migration agent will be your authorised recipient, unless you indicate otherwise.

Your migration agent will be the person with whom the Department will discuss your request and from whom it will seek further information when required.

You are not required to use a migration agent. However, if you use a migration agent, the Department encourages you to use a registered migration agent. Registered agents are bound by the Migration Agents Code of Conduct, which requires them to act professionally in their clients' lawful best interests.

Information on migration agents, including a list of registered migration agents, is available on the Office of the MARA website www.mara.gov.au

You can also access information about migration agents on the Department's website www.homeaffairs.gov.au

Exempt persons

The following people do not have to be a registered migration agent in order to provide immigration assistance, but they must not charge a fee for their service:

- a close family member (spouse, de facto partner, child, parent, brother or sister);
- a member of parliament or their staff;
- an official whose duties include providing immigration assistance (eg. a Legal Aid provider);
- a member of a diplomatic mission, consular post or international organisation.

Appointing a migration agent/exempt person

To appoint a migration agent/exempt person you should complete *Options for receiving written communications*.

Your migration agent/exempt person should complete form 956 *Advice by a registered migration agent/exempt person of providing immigration assistance*.

Form 956 is available from the Department's website <https://immi.homeaffairs.gov.au/help-support/departmental-forms>

Options for receiving written communications

If you do not appoint a migration agent/exempt person you may still authorise another person, in writing, to receive written communications on your behalf. This person is called the authorised recipient.

Authorised recipient information

All written communication about your request will be sent to your authorised recipient.

The Department will communicate with the most recently appointed authorised recipient as you may only appoint one authorised recipient at any time for a particular request.

You will be taken to have received any documents sent to that person as if they had been sent to you.

To appoint an authorised recipient you should complete:

- *Options for receiving written communications*; and
- form 956A *Appointment or withdrawal of an authorised recipient*.

Note: Migration agents/exempt persons do not need to complete form 956A.

Form 956A is available from the Department's website <https://immi.homeaffairs.gov.au/help-support/departmental-forms>

Consent to communicate electronically

The Department may use a range of means to communicate with you. However, electronic means such as email will only be used if you indicate your agreement to receiving communication in this way.

To process your request the Department may need to communicate with you about sensitive information, for example, health, police checks, financial viability and personal relationships. Electronic communications, unless adequately encrypted, are not secure and may be viewed by others or interfered with.

If you agree to the Department communicating with you by electronic means, the details you provide will only be used by the Department for the purpose for which you have provided them, unless there is a legal obligation or necessity to use them for another purpose, or you have consented to use for another purpose. They will not be added to any mailing list.

The Australian Government accepts no responsibility for the security or integrity of any information sent to the Department over the internet or by other electronic means.

If you authorise another person to receive documents on your behalf and they wish to be contacted electronically, their signature is required on form 956 or 956A to indicate their consent to this form of communication.

Note: Electronic communication is the fastest means of communication available and the Department prefers to communicate electronically because this results in faster processing.

Important information

Despite any travel approved by the Department, please note that it is an offence to travel to a declared area under section 119.2 of the *Criminal Code Act 1995*, unless you do so for one of the specific purposes outlined in that Act. For up-to-date information on declared areas, see the Australian National Security website www.nationalsecurity.gov.au/whataustraliaisdoing/pages/declaredareaoffence.aspx

You may wish to seek independent legal advice before travelling to a country with a declared area.

Your personal information is protected by law, including the *Privacy Act 1988*. Important information about the collection, use and disclosure (to other agencies and third parties, including overseas entities) of your personal information, including sensitive information, is contained in form 1442i *Privacy notice*.

Form 1442i is available from the Department's website <https://immi.homeaffairs.gov.au/help-support/departmental-forms> or offices of the Department. You should ensure that you read and understand form 1442i before completing this form.

Home page **www.homeaffairs.gov.au**

General enquiry line Telephone **131 881** during business hours in Australia to speak to an operator (recorded information available outside these hours). If you are outside Australia, please contact your nearest Australian mission.

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Request for approval to travel under visa condition 8570 (Restricted Travel)

Please open this form using Adobe Acrobat Reader.
Either type (in English) in the fields provided or print this form
and complete it (in English) using a pen and BLOCK LETTERS.

Tick where applicable

Your details

1 Your full name
Family name

Given names

2 Other names you are, or have been, known by
(including name at birth, previous married names, aliases)

3 Date of birth
Day Month Year

4 Client ID (11 digit number on your visa grant notice)

5 Address for correspondence (in Australia)

Postcode

6 Your telephone numbers
Office hours (Area code)
After hours (Area code)

7 Do you agree to the Department communicating with you by email or
other electronic means?
No
Yes Give details
Email address

8 Details from your travel document
Attach a copy of your travel document (if available).
Travel document number
Country of travel document
Date of issue
Date of expiry
Issuing authority/place of issue as shown in your travel document

Family members

9 Give details of ALL members of the family unit who wish to travel with you
(as shown in their travel document)
*Attach a copy of the travel document (if available) for each member of
the family unit.*

1. Family name
Given names
Other names family member is, or has been, known by
(including name at birth, previous married names, aliases)

Date of birth
Travel document number

2. Family name
Given names
Other names family member is, or has been, known by
(including name at birth, previous married names, aliases)

Date of birth
Travel document number

If insufficient space, attach additional details

Travel details

- 10** Give details of ALL countries you intend to enter when you travel on this occasion (including transit countries)

Country	Address	Intended travel dates			Is this a country you or a member of your family unit claimed protection from?
		Day	Month	Year	
		From			No <input type="checkbox"/> Yes <input type="checkbox"/>
		To			
		From			No <input type="checkbox"/> Yes <input type="checkbox"/>
		To			
		From			No <input type="checkbox"/> Yes <input type="checkbox"/>
		To			
		From			No <input type="checkbox"/> Yes <input type="checkbox"/>
		To			
		From			No <input type="checkbox"/> Yes <input type="checkbox"/>
		To			
		From			No <input type="checkbox"/> Yes <input type="checkbox"/>
		To			
		From			No <input type="checkbox"/> Yes <input type="checkbox"/>
		To			

If insufficient space, attach additional details

- 11** Date of intended departure from Australia

If you do not have a specific departure date, state the month and year.

Day Month Year

- 12** Date of intended return to Australia

If you do not have a specific return date, state the month and year.

Day Month Year

Assistance with this form

15 Did you receive assistance in completing this form?

No ► **Go to Question 19**

Yes ► Please give details of the person who assisted you

Title: Mr Mrs Miss Ms Other

Family name

Given names

Relationship to you

Address

Postcode

Telephone number or daytime contact

Country code Area code Number

Office hours () ()

Mobile/cell

16 Is the person an agent registered with the Office of the Migration Agents Registration Authority (Office of the MARA)?

No

Yes ► **Go to Question 19**

17 Is the person/agent in Australia?

No ► **Go to Question 19**

Yes

18 Did you pay the person/agent and/or give a gift for this assistance?

No

Yes

Options for receiving written communications

19 All written communications about this application should be sent to:
(Tick one box only)

Myself

OR

Authorised recipient ► You should complete form 956A *Appointment or withdrawal of an authorised recipient*

OR

Migration agent ► Your migration agent/exempt person should complete form 956 *Advice by a registered migration agent/exempt person of providing immigration assistance*

OR

Exempt person

Checklist

20 Use this checklist before you lodge this form.

Have you answered all questions?	<input type="checkbox"/>
Have you included evidence to support your reasons for travel?	<input type="checkbox"/>
Have you provided a copy of the travel document for each person intending to travel (<i>if available</i>)?	<input type="checkbox"/>
Have you provided evidence of the urgency of your intended travel (<i>if any</i>)?	<input type="checkbox"/>
Have you provided evidence of your travel booking/reservation to the country you intend to visit (<i>if available</i>)?	<input type="checkbox"/>
Have you provided evidence of your relationship with the relative(s) you are intending to visit (<i>if available</i>)?	<input type="checkbox"/>
Have you provided evidence that the relative(s) you are visiting are in the country you are seeking approval to enter?	<input type="checkbox"/>
Have you provided a copy of evidence of permission to enter the country of intended travel, for example, a visa grant letter?	<input type="checkbox"/>

Declaration

21 WARNING: Giving false or misleading information or documents is a serious offence.

I declare that:

- the information I have supplied in this application is complete, correct and up-to-date in every detail.
- I have read the information contained in form 1442i *Privacy notice*.
- I understand the Department may collect, use and disclose my personal information (including biometric information and other sensitive information) as outlined in form 1442i *Privacy notice*.

Your signature

✍

Day Month Year

Date

We strongly advise that you keep a copy of your request and all attachments for your records.